

Nursing Home Survey: Proposed Ratings and Domains in the Resident Instrument

	Topics
Global Ratings	<ul style="list-style-type: none"> ▪ Staff care ▪ Nursing home
Domains	
Getting needed care	<ul style="list-style-type: none"> ▪ Help with activities of daily living ▪ Help with pain ▪ Ease of seeing doctor when need one ▪ Help for eye, dental, and hearing problems (long stay) ▪ Help with therapy (short stay)
Getting care quickly	<ul style="list-style-type: none"> ▪ Staff come quickly when needed
Staff helpfulness/courtesy	<ul style="list-style-type: none"> ▪ Staff are respectful to you
Staff communication	<ul style="list-style-type: none"> ▪ Staff listen carefully to you ▪ Staff explain things you need to know